

Place Survey 2009



Purpose

- To give a high level overview of the survey
- To inform of performance highlights
- To suggest possible ways to work with the information for the partnership

Overview

- Is about 'people and place'
- Bi-annual survey
- September – December 2008
- 1150 responses
- 18 National Indicators

Non National Indicators

- Overall satisfaction with the council has fallen from 2006/07 three in five (62%) to a half (50%) in 2008/09 to bring the level of satisfaction in line with that experienced in 2003/04.
- Satisfaction with cleanliness has fallen from 70% in 2006/07 to 61.8% in 2008/09.
- The proportion of respondents satisfied with waste recycling (local tips) has dropped from a level of 80% in 2003/04 to 61% in 2008/09.

Non National Indicators

- Sports and leisure facilities have also seen a reduction in satisfaction levels from over a half in 2006/07 (52%) to under a half in 2008/09 (45.9%).
- The level of satisfaction with libraries has dropped from four in five in 2006/07 (81%) to just under three-quarters in 2008/09 (74%).
- For museums and galleries respondents levels of satisfaction have slightly increased to just over two in five (41.2%).

Non National Indicators

- Satisfaction for parks and open spaces has slightly decreased to 56% (58% in 2006/07).
- However there has been a slight rise in respondents who declare themselves either very or fairly satisfied with theatres and concert halls, from (24%) in 2006/07 to (29.4%).

National Indicators

- More than two thirds (68.3%) of respondents believe that people from different backgrounds get on well together in their local area, compared with 63% in 2006/07.
- The percentage of people who feel they can influence public decisions has largely stayed the same at around a third of respondents in 2006/07 (34%) and 2008/09 (32%).
- Similarly overall satisfaction with the local area has stayed largely the same, with a very slight rise from four in five (78%) of respondents being satisfied in 2006/07 to just over four in five (82.2%) in 2008/09.

National Indicators

- The perception that people in the area not treating one another with respect has fallen from just under a half in 2006/07 (44%) to under a third (31%).
- Issues of drunk and rowdy behaviour have stayed consistent at 28% since 2006/07 after the significant improvement seen between 2003/04 and 2006/07.
- The perception of drug use as a problem has continued to fall, now being cited by fewer than one in three (29.8%).

National Indicators

- NI 1 % people who believe people from different backgrounds get on well together in local area
68.3% (-6.6%)
- NI 2 % of people who feel they belong to their neighbourhood
65.0% (+3.6%)
- NI 5 Overall/ general satisfaction with local area
82.2% (-3.1%)

National Indicators

- NI 17 Perceptions of anti-social behaviour
16.4% (+2.9%)
- NI 21 Dealing with local concerns about anti-social behaviour/crime issues by local council/police
22.0% (-5.2%)
- NI 42 Perceptions of drug use or drug dealing as problem
29.8% (+7.2%)

National Indicators

- NI 119 Self-reported measure of people's overall health/ wellbeing
77.4% (+1.4%)
- NI 139 Extent to which older people receive support needed to live independently
28.6% (-1.7%)
- NI 140 Fair treatment by local services
81.1% (+3.5%)

Using the information

- Less 'value' in using individual indicators to inform activity
- More 'value' understanding indicators thematically
- **Design interventions based on this thematic understanding**

NI Groups?

Health

Neighbourhood

Place

Health

- NI 119 Self-reported measure of people's overall health/ wellbeing
- NI 138 Satisfaction with people over 65 with both home/ neighbourhood
- NI 139 Extent to which older people receive support needed to live independently

Neighbourhood

- NI 17 Perceptions of anti-social behaviour
- NI 21 Dealing with local concerns about anti-social behaviour/crime issues by local council/police
- NI 22 Perceptions of parents taking responsibility for behaviour of their children in area
- NI 41 Perceptions of drunk or rowdy behaviour as problem
- NI 42 Perceptions of drug use or drug dealing as problem
- NI 27 Understanding of local concerns about anti-social behaviour/crime issues by local council/police

Place

- NI 1 % people who believe people from different backgrounds get on well together in local area
- NI 2 % of people who feel they belong to their neighbourhood
- NI 3 Civic participation in local area
- NI 4 % of people who feel they can influence decisions in locality
- NI 5 Overall/ general satisfaction with local area
- NI 6 Participation in regular volunteering
- NI 23 Perceptions that people in area do not treat one another with respect/consideration

Links to SCS

Health Indicators



Outcome: Improving health and wellbeing

Priority: Improve health and tackle inequalities across the district

Links to SCS

Neighbourhood Indicators



Outcome: Safer and stronger communities

Aims: Reduce the incidence of anti-social behaviour

Reduce fear of crime and raise the confidence of communities in the safety of their area

Links to SCS

Place Indicators



Outcome: Safer and stronger communities

Aims: Increase the participation and engagement of local people in community activities

Increase perception that people from different backgrounds get on well together

Understanding the information

Partnership priorities (SCS)



Partnership understanding of need (NI's, LPI's)



Partnership solutions (Projects)



Partnership outcomes

Next steps?

- Understand what this information tells us
- Decide what if any action is needed
- Understand what capacity the partnership has to deliver
- Design interventions collectively, based on partnership understanding and capacity