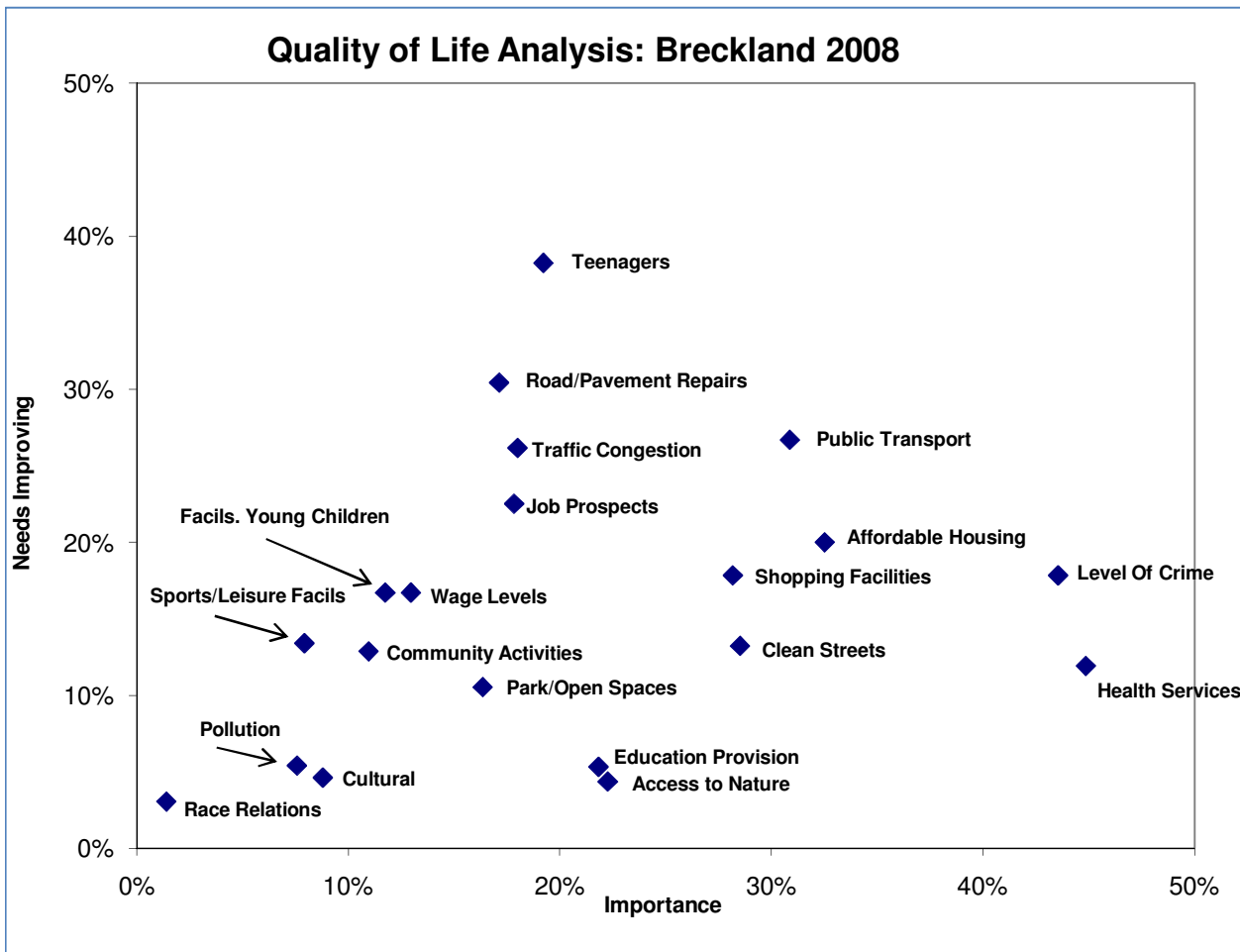


Section One: Quality of Life



The above analysis shows the responses to the questions:

- ♦ Thinking generally, which of the things below would you say are the **MOST IMPORTANT** in making somewhere a
- ♦ And thinking about this local area, which of the things below, if any, do you think **MOST NEED IMPROVING**?

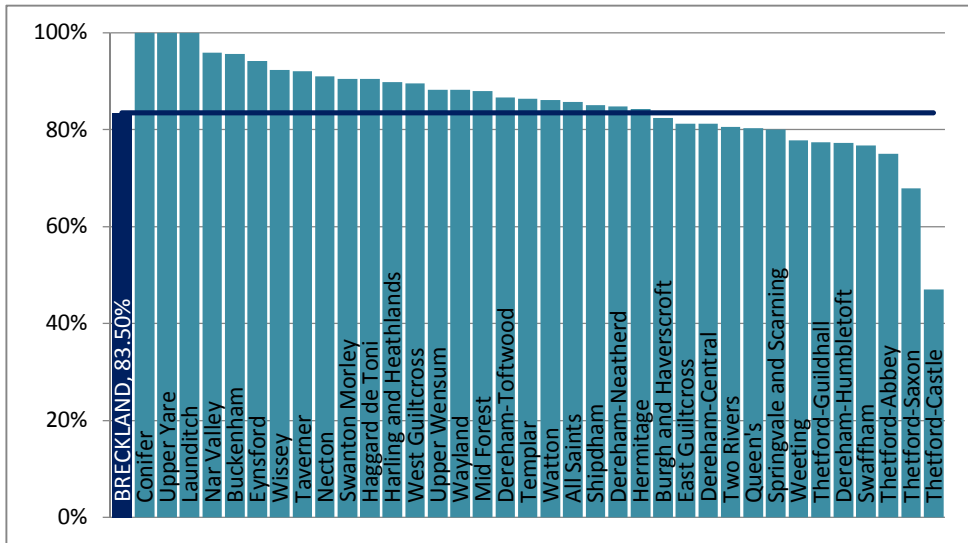
Respondents are asked to choose up to 5 quality of life areas from a list of 20 in answer to the two questions above. The responses are mapped in the above analysis which shows key residents' priorities as those which are both **important** and in **need of improving** (shown in the top right of the analysis). The table below shows for each ward which factor is **most important** and in **need of improving**.

Ward	Most Important	Most Needs Improving
All Saints	Public transport	Public transport
Buckenham	Level of crime	Public transport
Burgh and Haverscroft	Health services	Level of traffic congestion
Conifer	Level of crime	Activities for teenagers
Dereham-Central	Shopping facilities	Road and pavement repairs
Dereham-Humbletoft	Health services	Level of traffic congestion
Dereham-Neatherd	Health services	Level of traffic congestion
Dereham-Toftwood	Level of crime	Activities for teenagers
East Guiltcross	Health services	Public transport
Eynsford	Health services	Public transport
Haggard de Toni	Public transport	Activities for teenagers
Harling and Heathlands	Health services	Level of traffic congestion
Hermitage	Affordable decent housing	Public transport
Launditch	Health services	Public transport
Mid Forest	Health services	Public transport
Nar Valley	Affordable decent housing	Activities for teenagers
Necton	Level of crime	Activities for teenagers
Queen's	Health services	Level of traffic congestion

Ward	Most Important	Most Needs Improving
Shipdham	Affordable decent housing	Activities for teenagers
Springvale and Scarning	Level of crime	Activities for teenagers
Swaffham	Health services	Job prospects
Swanton Morley	Level of crime	Activities for teenagers
Taverner	Level of crime	Public transport
Templar	Level of crime	Public transport
Thetford-Abbey	Health services	Activities for teenagers
Thetford-Castle	Health services	Activities for teenagers
Thetford-Guildhall	Health services	Activities for teenagers
Thetford-Saxon	Level of crime	Activities for teenagers
Two Rivers	Level of crime	Activities for teenagers
Upper Wensum	Health services	Public transport
Upper Yare	Level of crime	Activities for teenagers
Watton	Health services	Activities for teenagers
Wayland	Level of crime	Activities for teenagers
Weeting	Health services	Public transport
West Guiltcross	Affordable decent housing	Public transport
Wissey	Affordable decent housing	Activities for teenagers

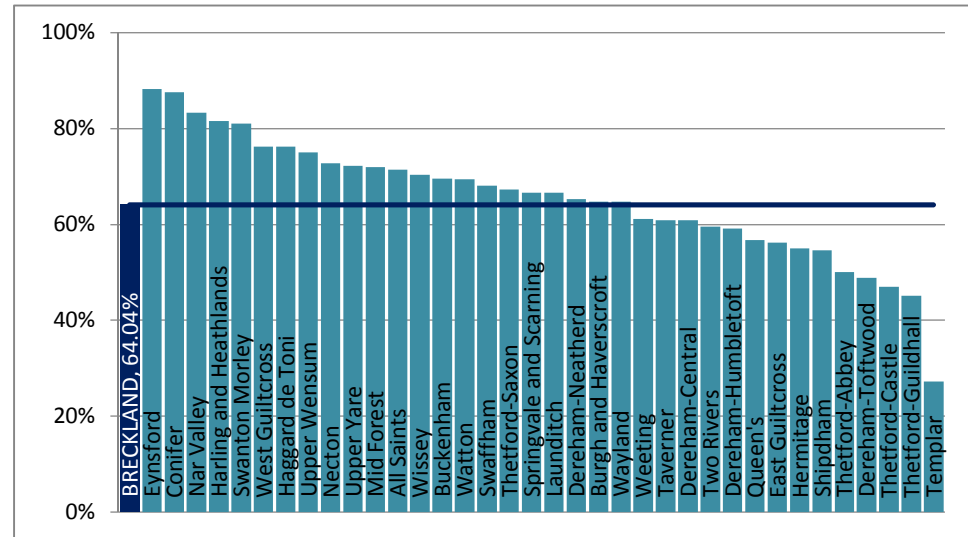
NI5 - The proportion of the adult population who say they are 'satisfied' or 'very satisfied' with the area as a place to live

The graph shows the proportion of respondents who answered 'satisfied' or 'very satisfied' to the question 'Overall, how satisfied or dissatisfied are you with your local area as a place to live?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



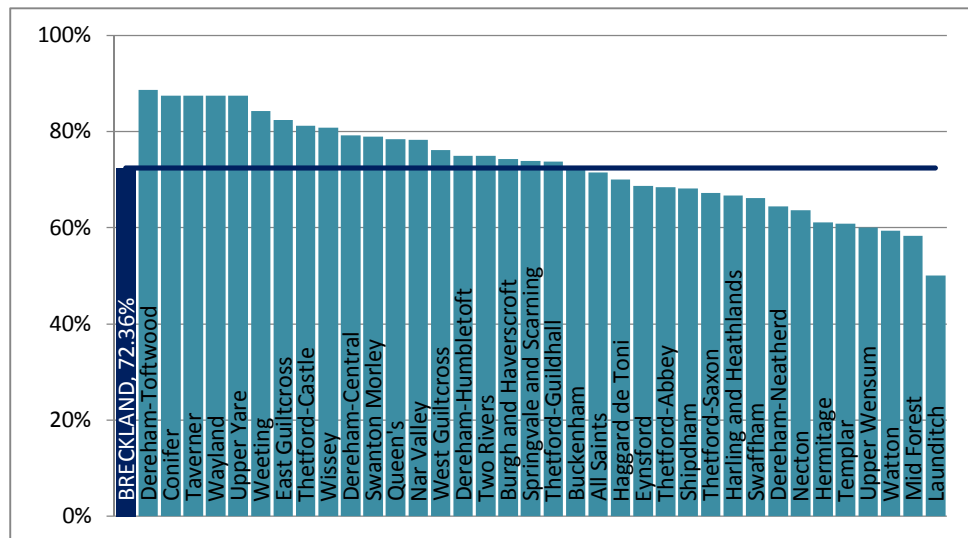
NI2 - Percentage of people who feel that they belong to their neighbourhood

The graph shows the proportion of respondents who answered 'fairly strongly' or 'very strongly' to the question 'How strongly do you feel you belong to your immediate neighbourhood?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



NI119 - Self reported measure of people's overall health and well-being

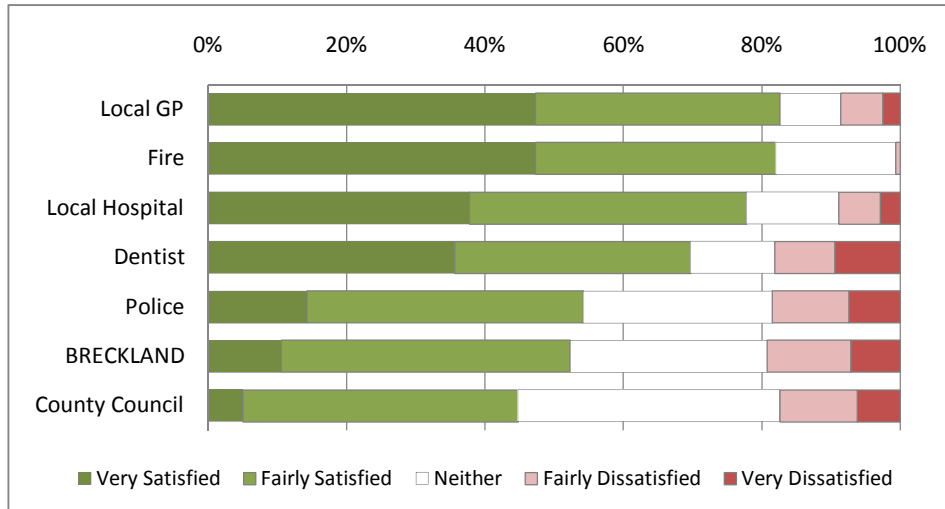
The graph shows the proportion of respondents who answered 'good' or 'very good' to the question 'How is your health in general? Would you say it is ...'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Section Two: Satisfaction with Local Public Services

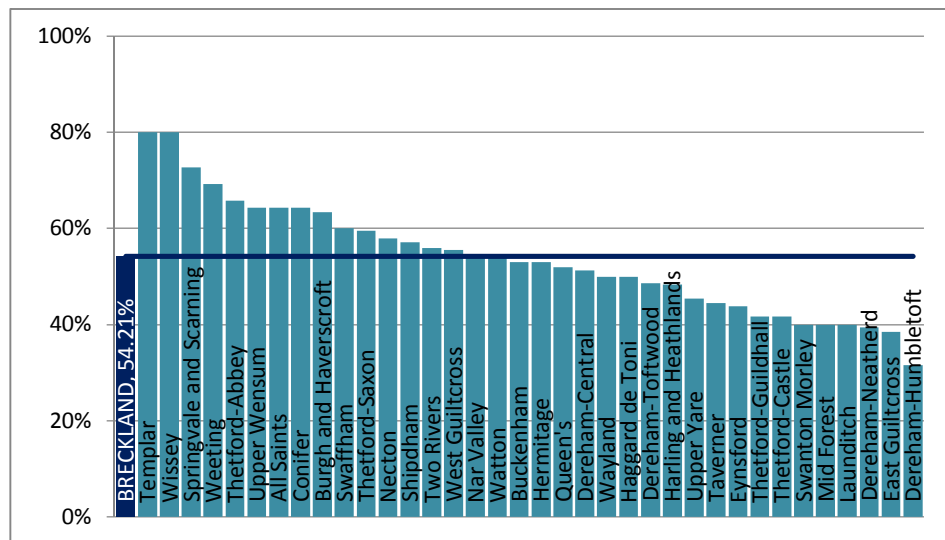
Comparative Satisfaction with Local Public Services

The graph shows the comparative satisfaction levels with various local public services. Responses are shown to the question 'Please indicates satisfied and dissatisfied you are with each of the following public services in your local area'



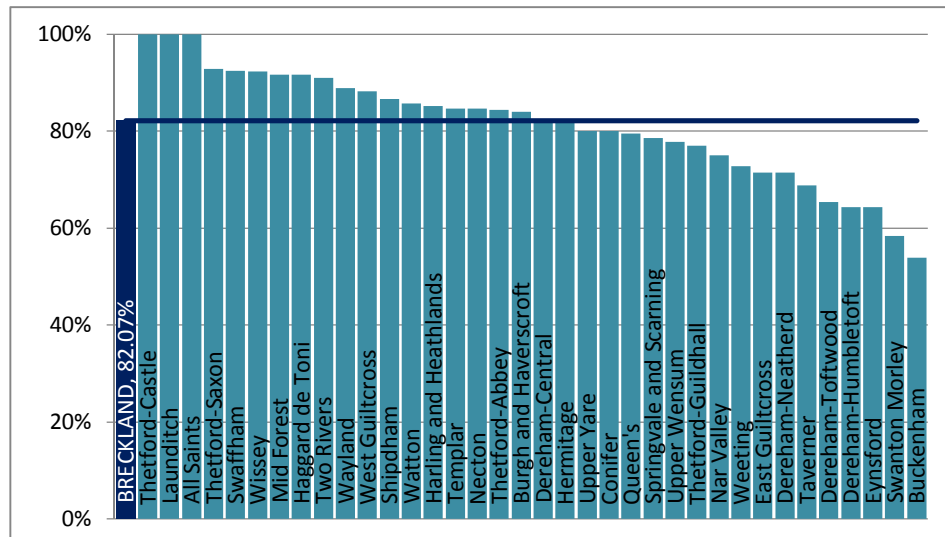
Satisfaction with the Local Police Service

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Local Police Force'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



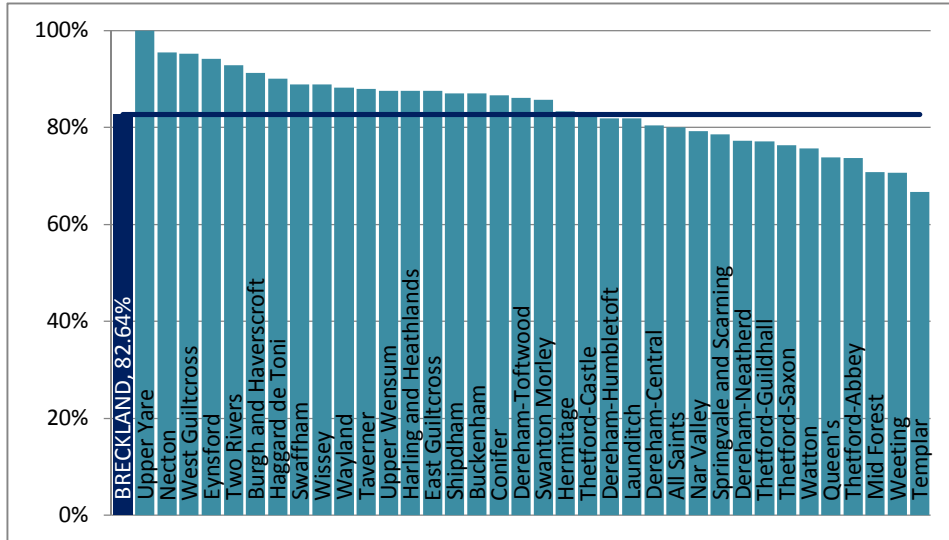
Satisfaction with the Local Fire and Rescue Service

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Local Fire and Rescue Service'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



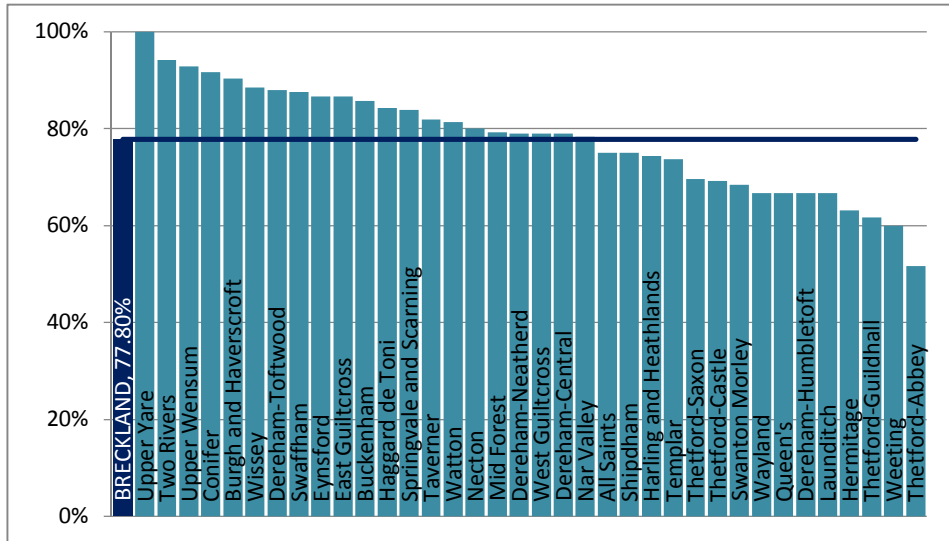
Satisfaction with the Local GP (family doctor)

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Your GP (Family Doctor)'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



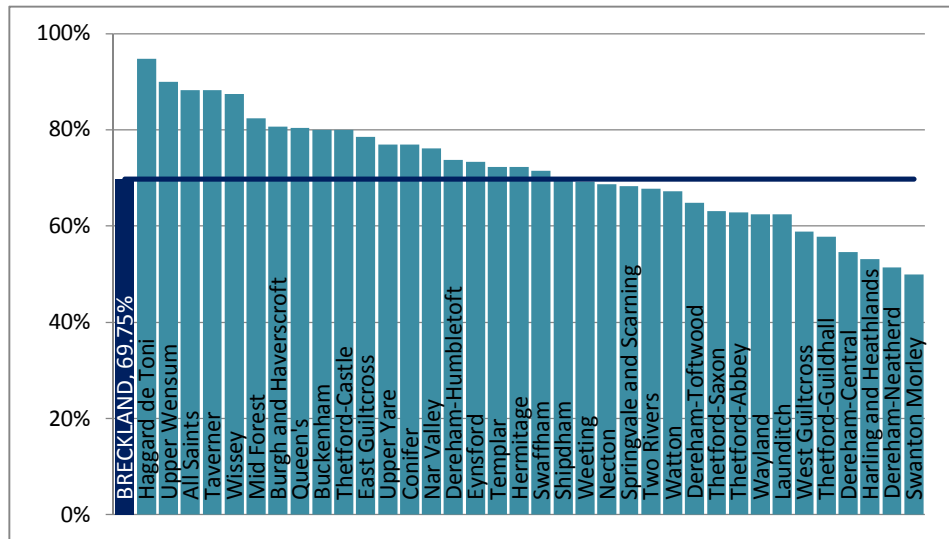
Satisfaction with the Local Hospital

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Your Local Hospital'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Satisfaction with the Local Dentist

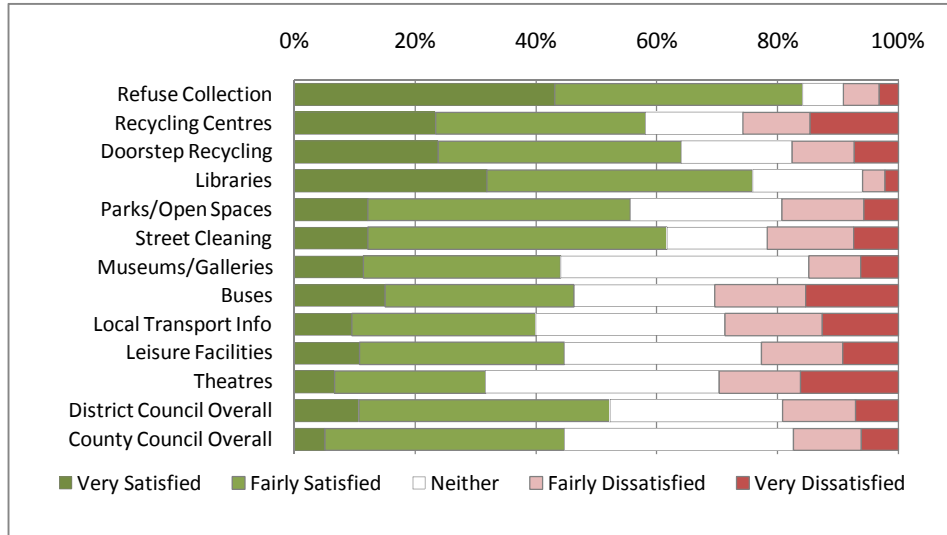
The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Your Local Dentist'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Section Three: Satisfaction with Local Authority Services

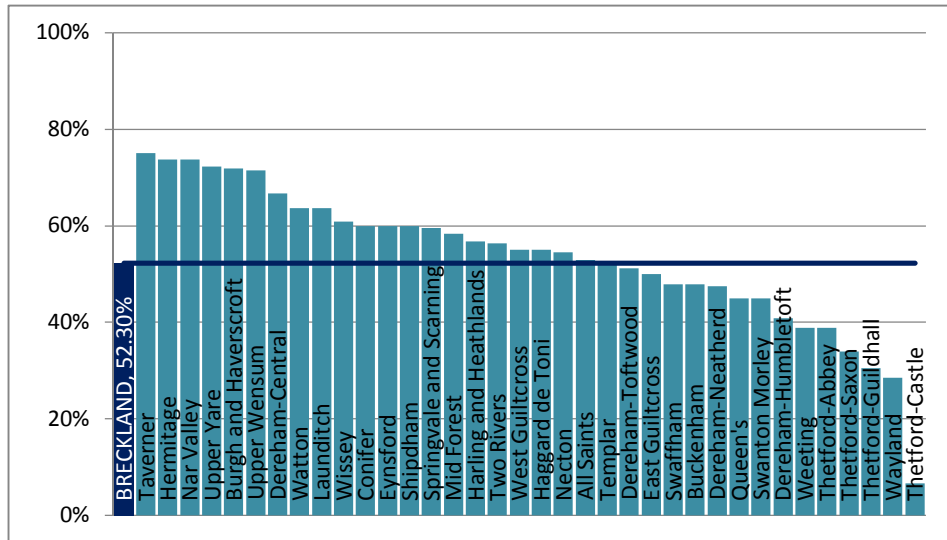
Satisfaction with Local Authority

The graph shows the comparative satisfaction levels with various local authority services. Responses are shown to the question 'How satisfied or dissatisfied are you with each of the following services provided or supported by Breckland District Council and Norfolk County Council?'



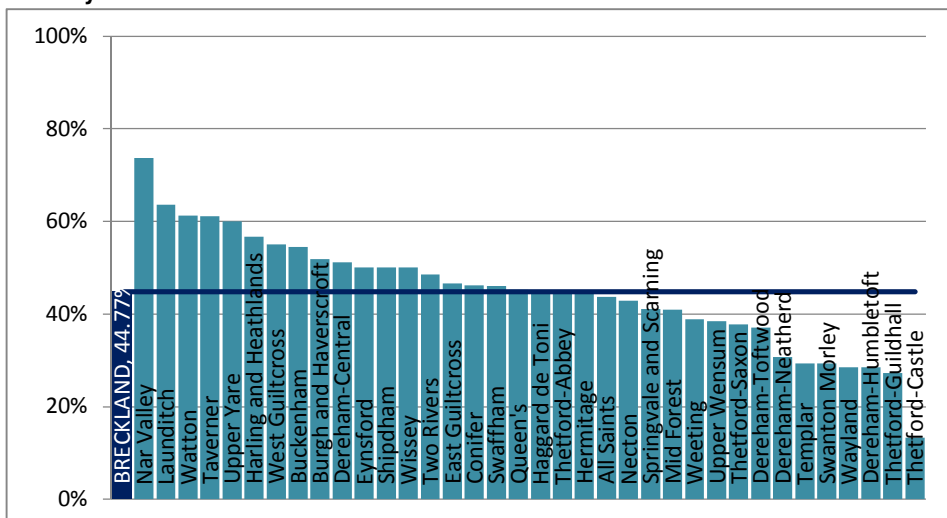
Satisfaction with the Local District Council

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Local District Council'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



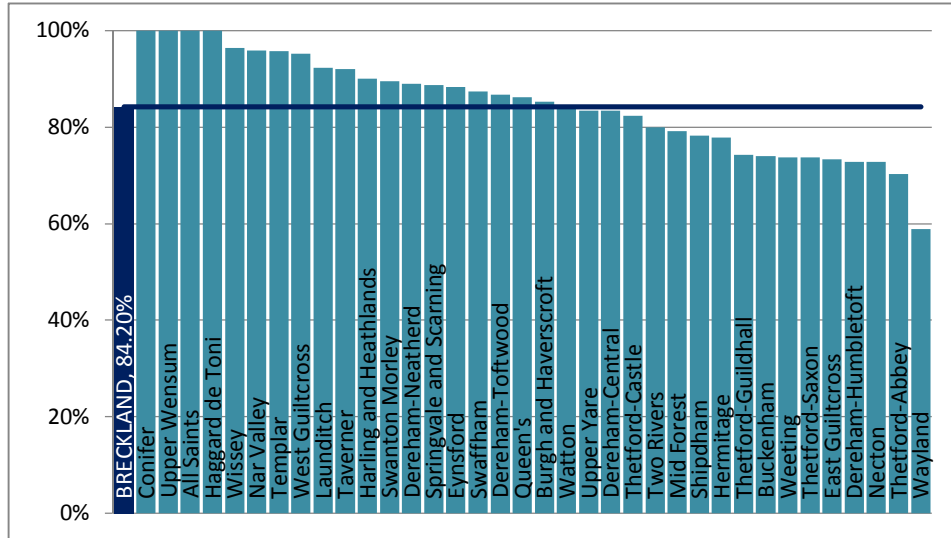
Satisfaction with the Local County Council

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Local County Council'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



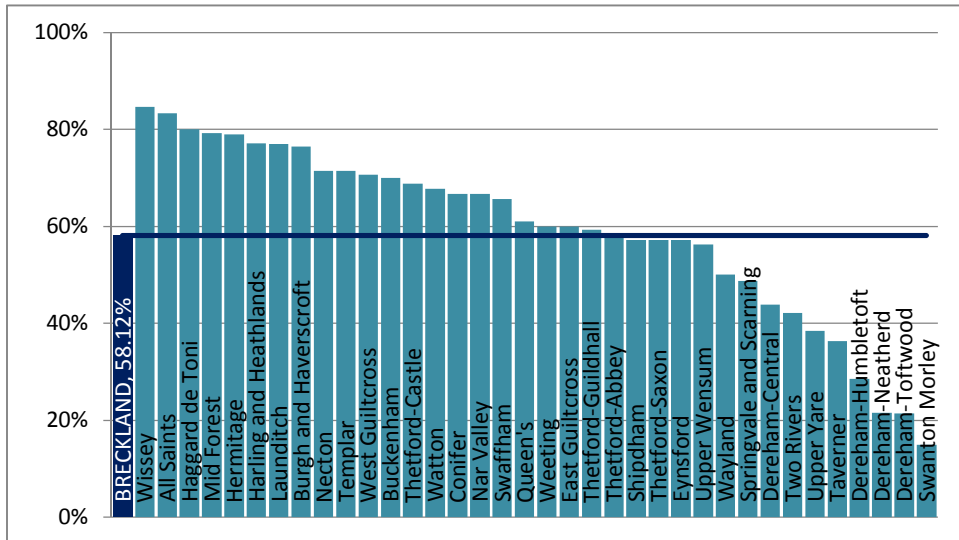
Satisfaction with the Refuse Collection

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Refuse Collection'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



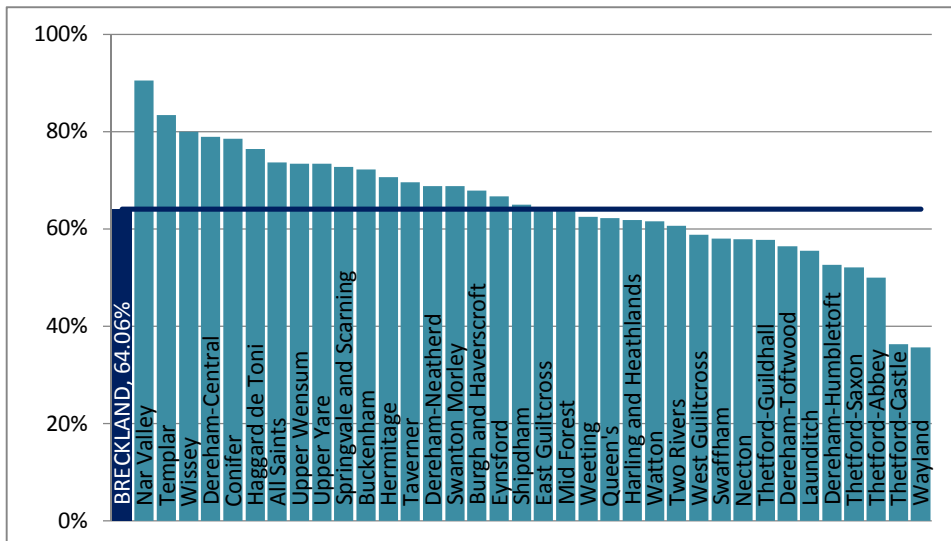
Satisfaction with the Recycling Centres

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Recycling Centres'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



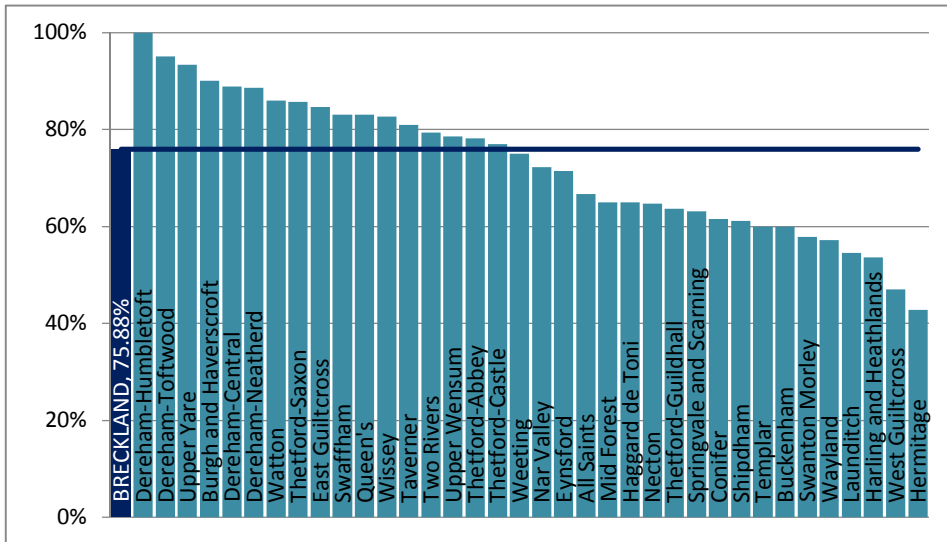
Satisfaction with Doorstep Recycling

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Doorstep Recycling'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



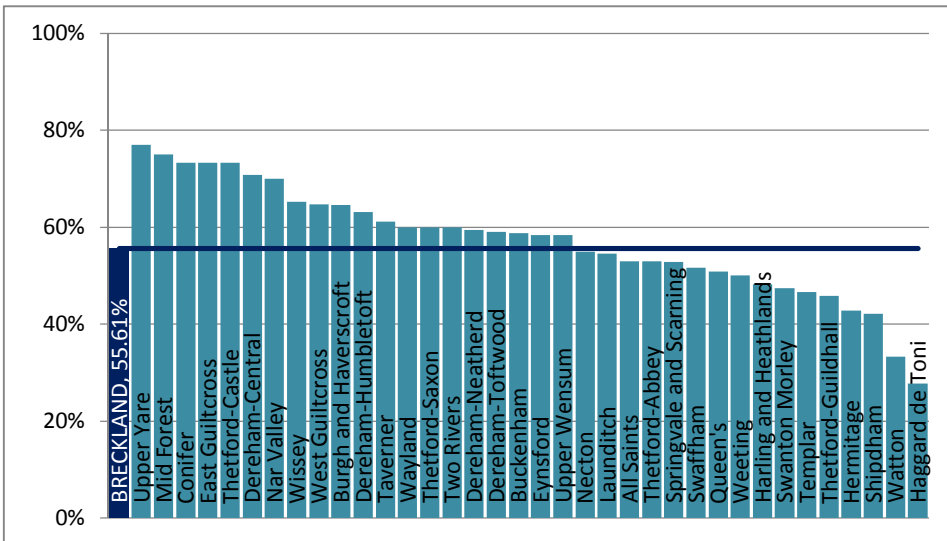
Satisfaction with the Libraries

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Libraries'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



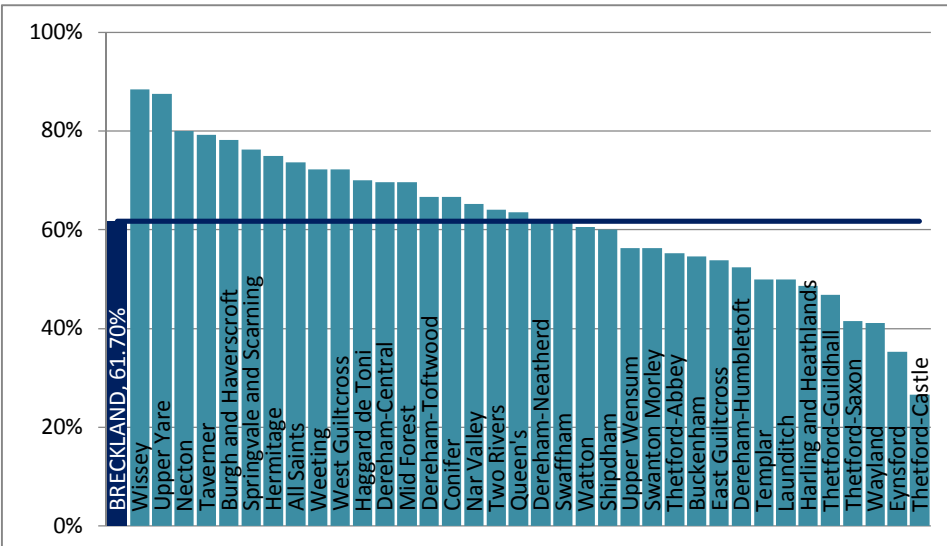
Satisfaction with Parks / Open Spaces

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Parks/Open Spaces'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



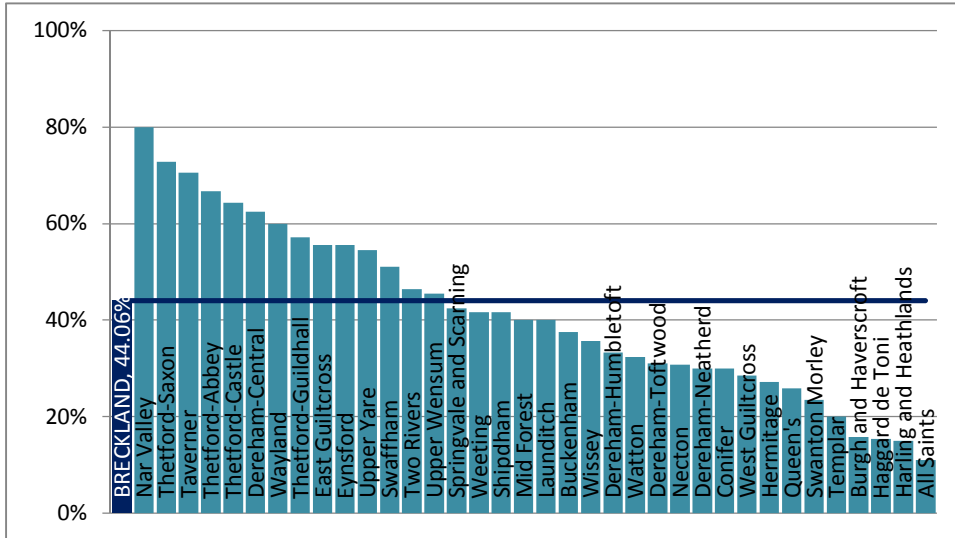
Satisfaction with Street Cleaning

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Street Cleaning'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



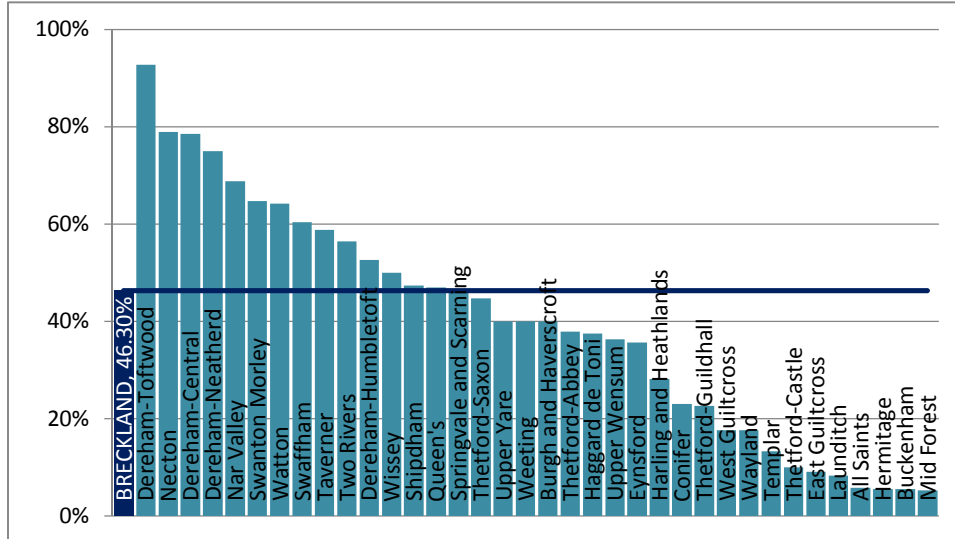
Satisfaction with Museums / Galleries

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Museums/ Galleries'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



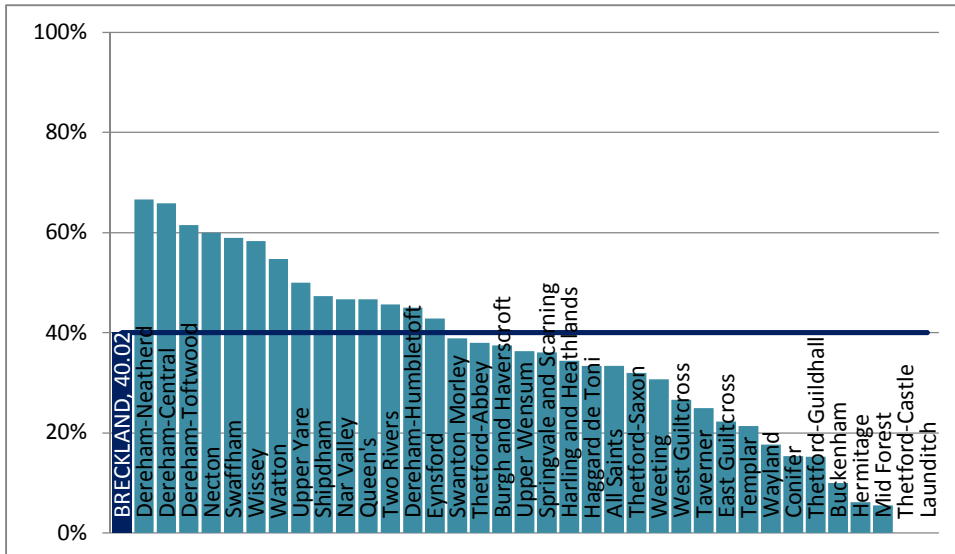
Satisfaction with Buses

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Buses'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



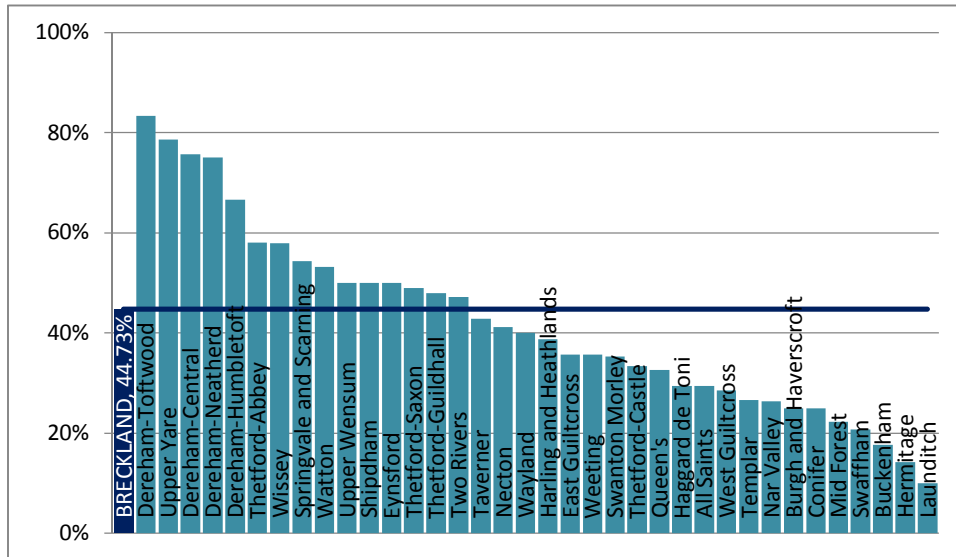
Satisfaction with Local Transport information

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Local Transport Information'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



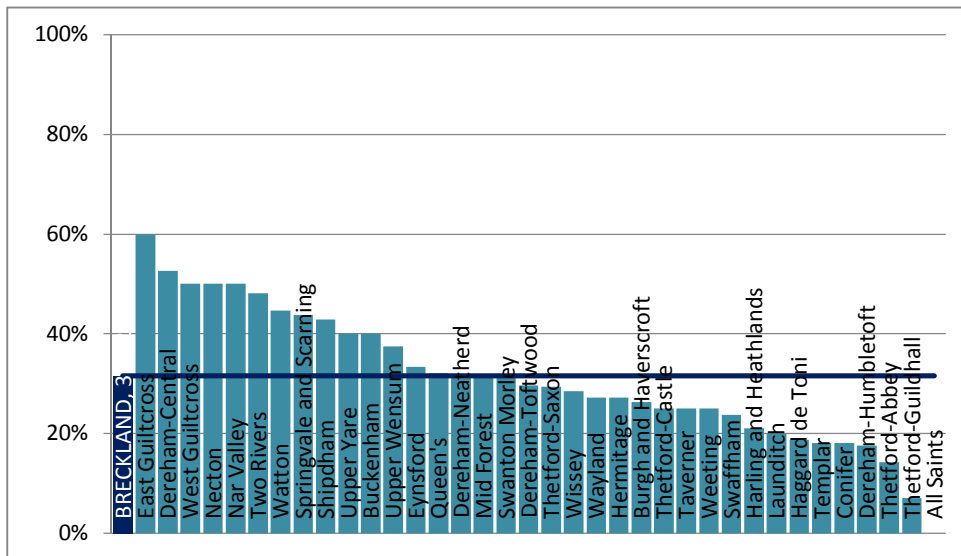
Satisfaction with Leisure Facilities

The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Leisure Facilities'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Satisfaction with Theatres

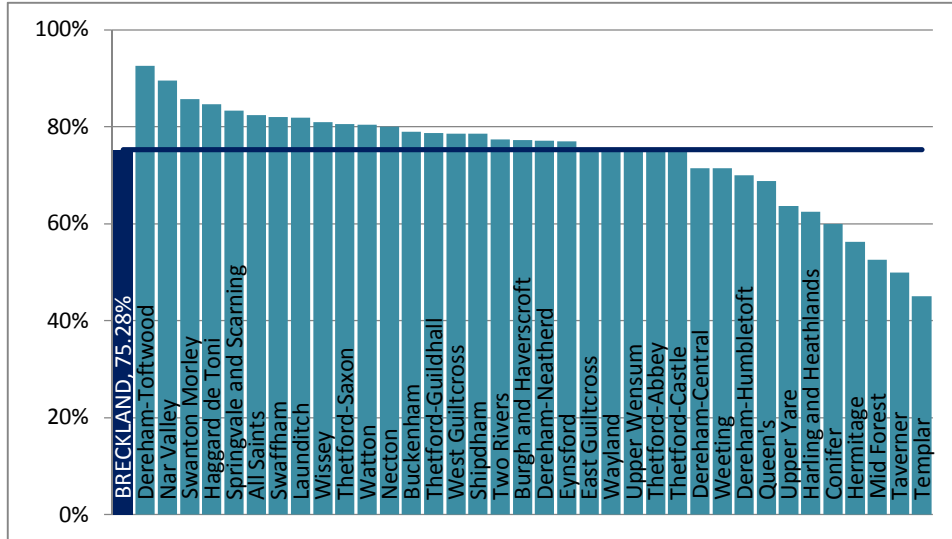
The graph shows the proportion of respondents who answered 'fairly satisfied' or 'very satisfied' to the question 'Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area - Theatres'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Section Four: Stronger Communities

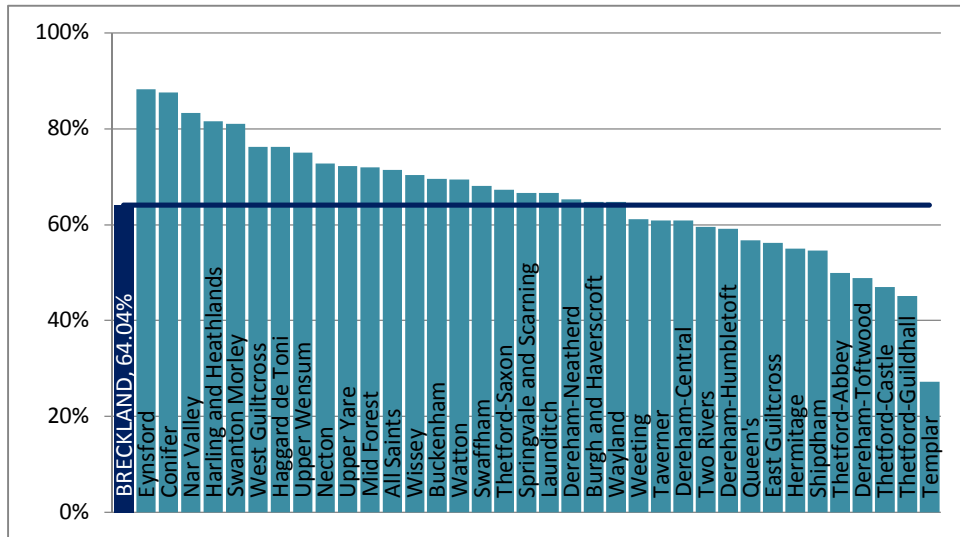
NI1 - Do people from different backgrounds get on well together in their local area?

The graph shows the proportion of respondents who answered 'satisfied' or 'very satisfied' to the question 'To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



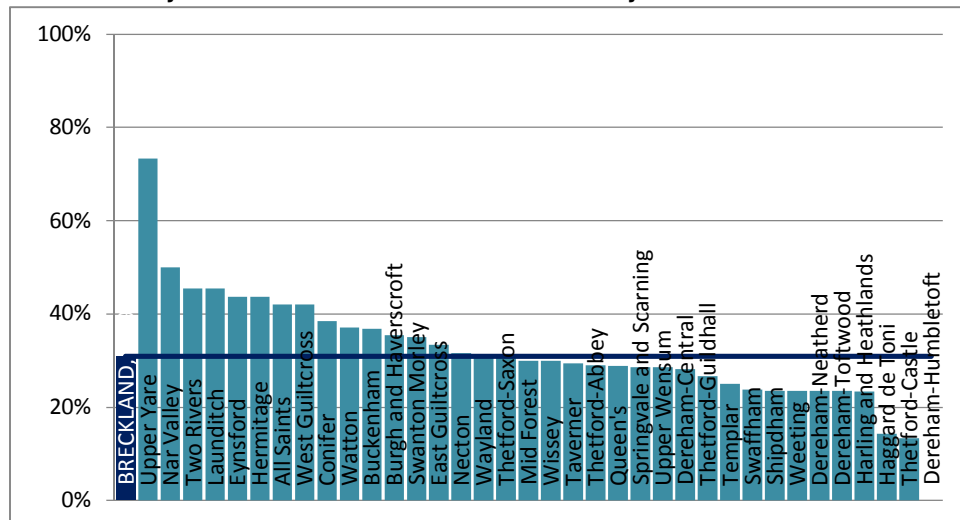
NI2 - Percentage of people who feel that they belong to their neighbourhood

The graph shows the proportion of respondents who answered 'fairly strongly' or 'very strongly' to the question 'How strongly do you feel you belong to your immediate neighbourhood?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



NI4 - Percentage of people who feel they can influence decisions in their locality

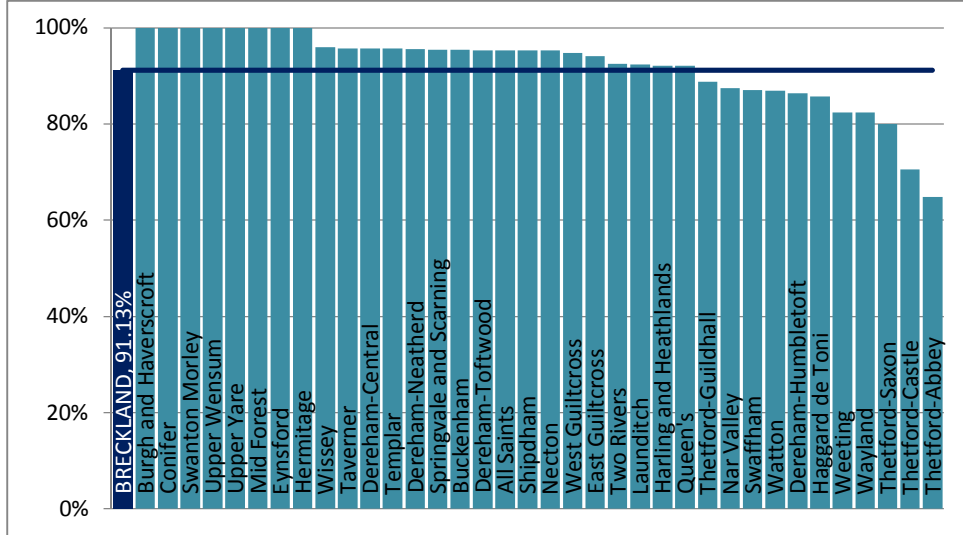
The graph shows the proportion of respondents who answered 'fairly strongly' or 'very strongly' to the question 'Do you agree or disagree that you can influence decisions affecting your local area?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



Section Five: Community Safety

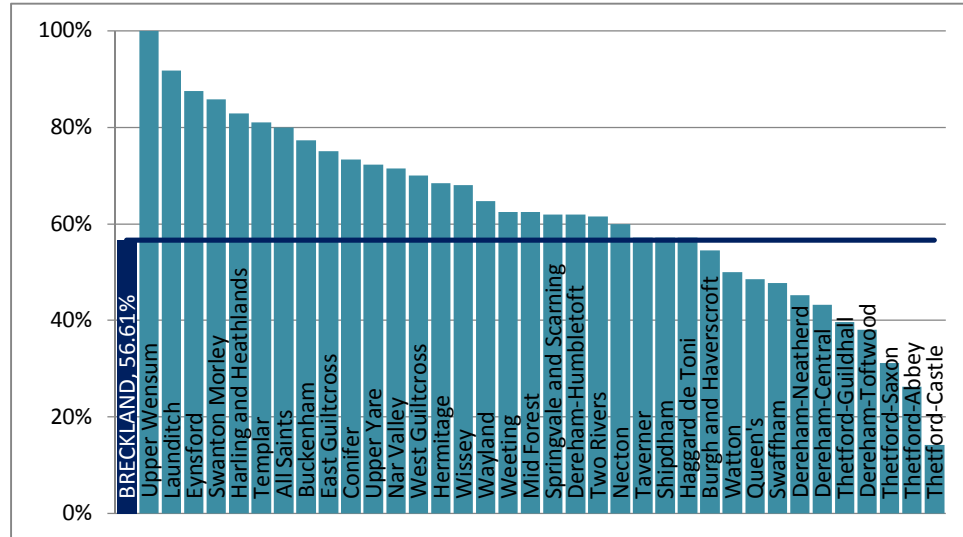
How safe people feel in their local area during the day?

The graph shows the proportion of respondents who answered 'fairly safe' or 'very safe' to the question 'How safe or unsafe do you feel when outside in your local area during the day?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



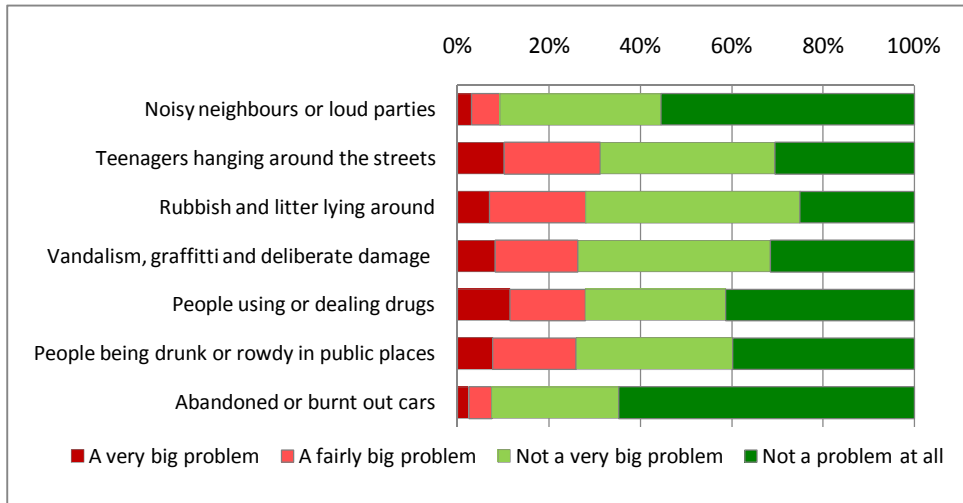
How safe people feel in their local area after dark?

The graph shows the proportion of respondents who answered 'fairly safe' or 'very safe' to the question 'How safe or unsafe do you feel when outside in your local area after dark?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



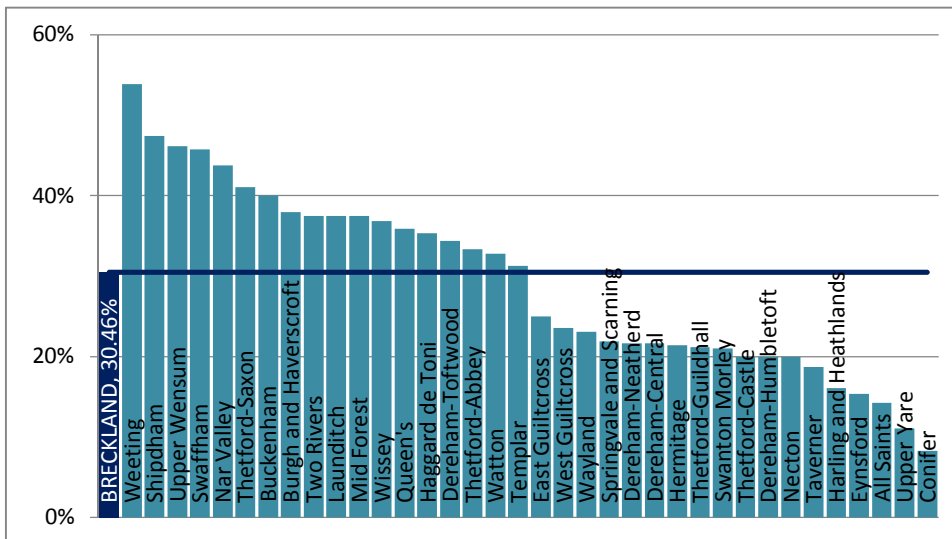
Anti-Social Behaviour

The graph shows residents' views on which areas of anti social behaviour are a problem in the local area. Responses are shown to the question 'Thinking about your local area, how much a problem do you think each of the following are?'



NI27 - The percentage of people agree with the statement that 'The police and local council seek people's views about the anti-social behaviour and crime issues that matter in this area?'

The graph shows the proportion of respondents who answered 'tend to agree' or 'strongly agree' to the question 'The police and local council seek people's views about the anti-social behaviour and crime issues that matter in this area?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.



NI21 - The percentage of people who think that anti-social behaviour and crime are tackled effectively by the local authority and the police

The graph shows the proportion of respondents who answered 'tend to agree' or 'strongly agree' to the question 'How much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?'. The dark blue line shows the overall Breckland average which is compared with the 36 wards shown in light blue.

