



NORFOLK
CONSTABULARY

Our Priority is You

Mr Y. Demirilay & Mr I. Lyons
Heroes Bar
1st Floor, 14-16 Market Place
Dereham.
NR19 2AL

The Licensing Team
Floor 4 Vantage House
Fishers Lane
Norwich
Norfolk
NR2 1ET

Date: 11 February 2015

Tel: 01603 276093

Fax: 01603 276025

Email: licensingteam@norfolk.pnn.police.uk

Ref: TG/ Lic/Intervention/Breach of Conditions

www.norfolk.police.uk

Non-Emergency Tel: 101

Dear Mr Demirilay & Mr Lyons,

On Wednesday 11th February 2015 I visited the premises of Heroes Bar, Dereham to speak to Mr Lyons.

The reason for my visit was to collect CCTV images that had been requested by Police Officers from the Licensing Team following the multi-agency visit by the Police and the Breckland Licensing Authority to your premises on 18th January 2015. The request for the images was made during the subsequent PACE interview conducted by the Police and the Licensing Authority with Mr Lyons on 21st January 2015. The time frame for the images requested was between midnight and 1.30am on 18th January.

Mr Lyons informed me that he had forgotten to comply with the request and not downloaded the images.

I asked him if he could do it while I was at the premises. He reviewed the CCTV system and reported to me that he was unable to comply with the initial request now because the CCTV system only records images for a continuous 20 day period. As it was now the 11th February a period of 24 days has elapsed and the images for the 18th have been over recorded.

It would appear that the CCTV Condition on your Premises Licence has been breached. Condition 3 (Annex 2) on your Premises Licence states: *"A CCTV system will be installed to current British Standards and will be capable of monitoring all public areas including the main entrance. A CCTV monitor will be located behind the bar enabling staff on duty to monitor the system. The system will be a digital system capable of recording of images for a period of at least 28 days. Images will be able to be downloaded in digital format and provided to representatives of the Police of the Licensing Authority upon request. All staff will be trained in the use of the system. The system will be maintained in efficient working order at all times."*

You have a duty to ensure that you comply with all the Permissions and Conditions contained within your Premises Licence. I advise you that this matter will be added to the information recently gathered concerning the way in which your premises is being run. It is the opinion of the Police that the current standard of operation falls below that which is to be expected in order to comply with the Licensing Act 2003 and its Licensing Objectives. Accordingly I am authorised to advise you that the Police are compiling information within an Application to review your premises Licence which will be submitted to the Licensing Authority for consideration within the next 10 days. You will receive a copy of that application where you will have an opportunity to examine all the information that will be contained therein.

We will answer letters within 10 working days, where information is available.
Where this is not possible, an explanation will be given for any delay.

Please contact me if there is anything contained within this letter which you consider is not a true reflection of the content of the meeting we held yesterday.

Yours sincerely,

Tony Grover.

Tony Grover
Licensing Officer.

Copy to: Licensing Authority