

BRECKLAND DISTRICT COUNCIL RISK MANAGEMENT RISK REGISTER

DIRECTOR: Rob Walker, Director of Community Services

REPORT NAME/TYPE: Growth in resources for the Grounds Maintenance_report / Cabinet 30 November 2010

SERVICE AREA / FUNCTION: Environmental Services

Risk Ref No	Aim/ Priority	Risk Category	Risk Description (cause, risk event, impact & consequences)	Risk Owner	Gross			Existing Control Measures including any contingency measures currently in place and working effectively (State related NI/PI/Project No)	Mitigation Plan (Action to deal with control measures not currently in place)	Action by dd/mm/yy	Net		
					Likelihood	Impact	Score				Likelihood	Impact	Score
1	CA05	Financial	The impact of the Economic Downturn on the Council's budgets may compromise the affordability of inflationary increases Environmental Services contract at current levels of service quality going forward.	Roger Wilkin	3	3	9	The Environmental Services Manager has negotiated a range of options with Serco for providing services within existing budgets, and including options to reduce service levels in order to realise year on year cash savings	The approval of an option to reduce the contract growth sum to below budget will enable savings in annual budget for the duration of the contract.	November 2010 Cabinet	2	3	6
2	CA05	Reputation	Reductions in service levels necessitated by the need to reduce costs results in a significant rise in customer dissatisfaction in relation to the condition of public open spaces, grass verges etc.	Roger Wilkin	3	2	6	The Officer responsible for Open Spaces does work with Serco to prioritise work to those areas most valued by communities, although resources are very stretched at the present time.	Options have been put forward for consideration that will reduced the requirement for financial growth on the contract, but which still enable some increase in resources that can be targeted to areas where dissatisfaction would be most likely to occur	Partnership Board meeting scheduled October 2010	1	2	2