

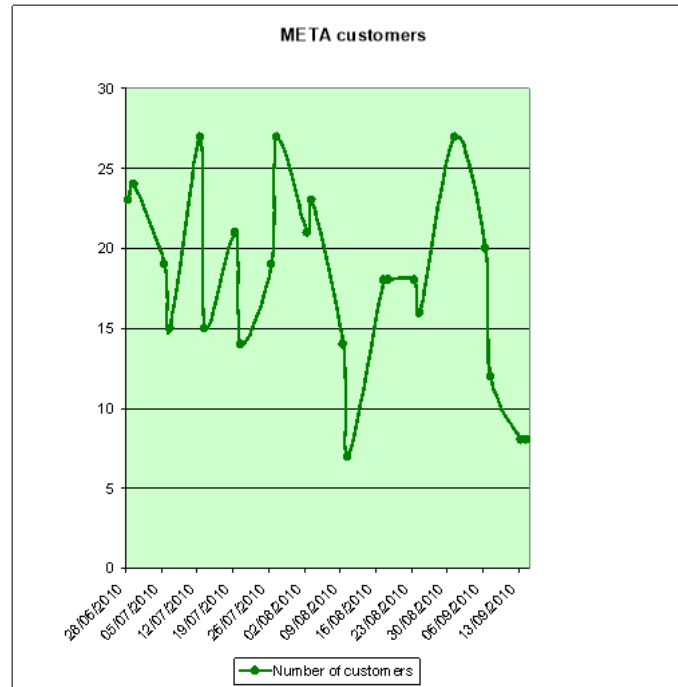


Migration Impact Funding (MIF)

The META and Mobile One Stop Bus projects – The journey so far

The META Service

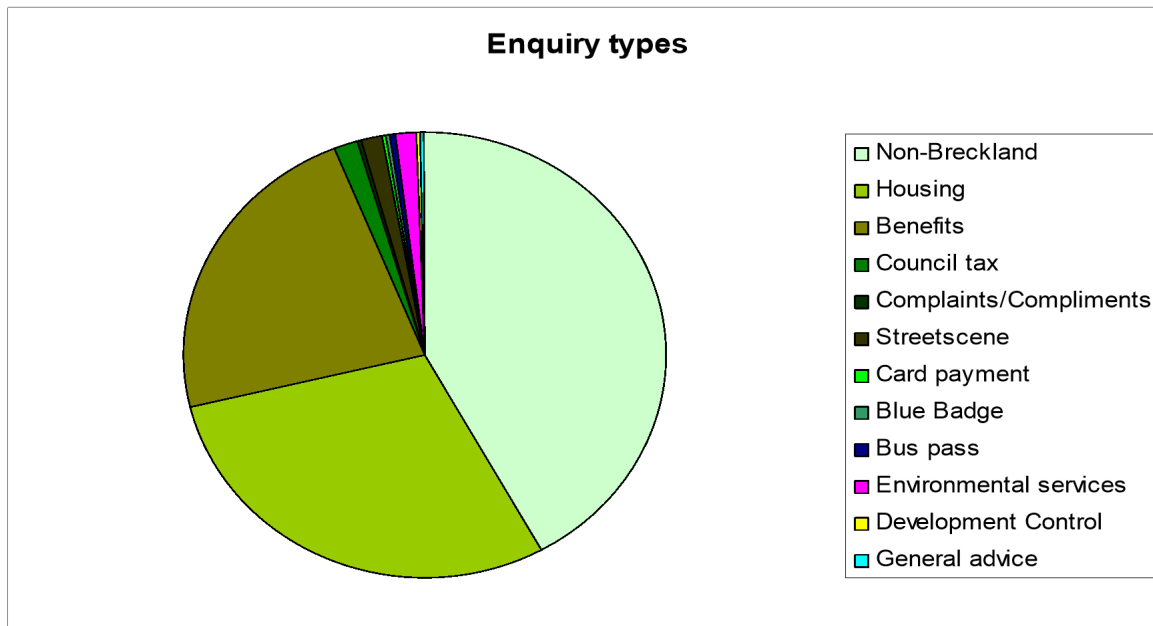
Service Connector Officers seeing on average 20 people per day



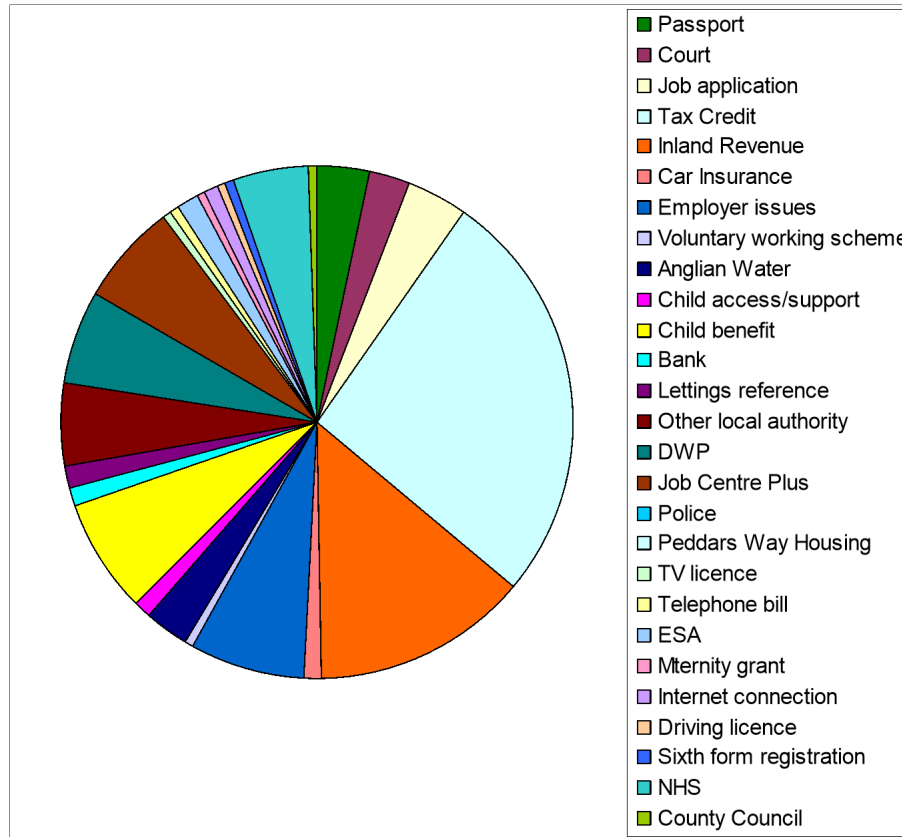
Returning customers now request to speak to 'Breckland' staff showing an increase in trust

The META Service

57% of enquires are Breckland services related, of these Housing and Benefits are most in demand



The META service



Non-Breckland enquiries relate mainly to Inland Revenue and DWP

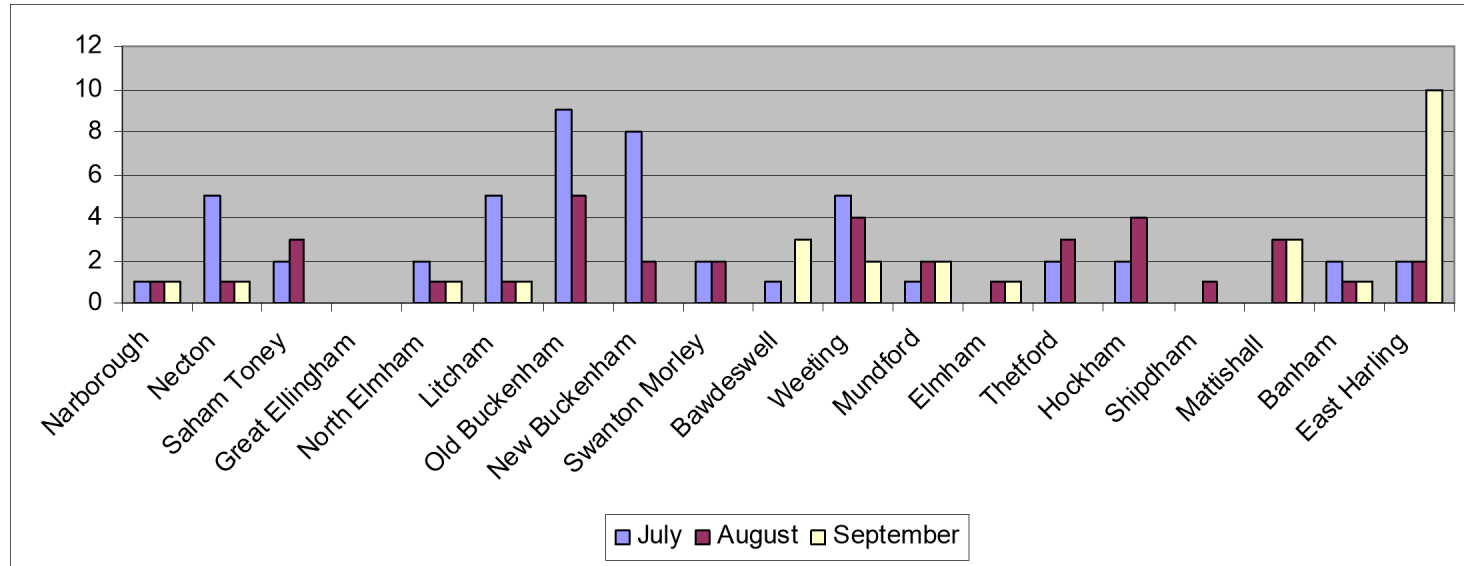
The Mobile One Stop Bus

Locations:

- Narborough
- Necton
- Litcham
- Elmham
- Hockham
- Shipdham
- Mattishall
- East Harling
- Banham
- Great Ellingham
- Saham Toney
- Swanton Morley
- Bawdeswell
- New Buckenham
- Old Buckenham
- Weeting
- Mundford



The Mobile One Stop Bus



In addition to the above in excess of 40 people were seen in Dereham, and numerous others at the Wayland Show and Narborough Fun Day

The Mobile One Stop Bus

Working with us:

- Flagship Housing
- Voluntary Norfolk
- Home Watch
- Matthew Project
- META

Looking forward...

- **Brunel Industrial Estate** – 800 employees, large migrant worker contingent
- **Towns** – large generic audience, more targeted services, publicity
- **Golden Age Fair** – Large, elderly audience, publicity
- **Town and Parish Forum** – Building relationships with key members of the community, promoting what we do and finding out what they want
- **Partnership working** – META, Flagship... You?
- **National Insurance Numbers** – Possibility of providing this DWP service
- **Worklessness project** – In partnership with Keystone tackling the growing worklessness situation in Thetford