

# BRECKLAND ROADMAP

## May

**Response phase;** Critical services only; Place-based management; No face-to-face customer service; Elizabeth House largely unoccupied; Virtual Chairman's Panel

## July

**Transition phase;** Economic Recovery work started; Vulnerability work; Non-critical services phased return; Place-based management with some sharing; Ltd face-to-face customer service; Elizabeth House (max 40 people); Virtual Council, Cabinet & Planning; Budget review commenced

## September

**Recovery phase;** Economic Recovery work; Vulnerability work; All non-critical services returned; Place-based management with some sharing; Share CMT oversight; Ltd face-to-face customer service; Elizabeth House (increased use); Full virtual committee cycle; Budget review completed

## November

**Normalisation phase;** Economic Recovery work; Vulnerability work; All non-critical services returned; Place-based management with some sharing; Shared CMT oversight; Full face-to-face customer service; Elizabeth House (full use); Full virtual committee cycle

## January

**Normalisation phase;** Economic Recovery work; Vulnerability work; All non-critical services returned; Place-based management with some sharing; Shared CMT oversight; Full face-to-face customer service; Elizabeth House (full use); Full committee cycle with Social distancing

## June

**Transition phase;** Economic Recovery work started; Non-critical services phased return; Place-based management with some sharing; Ltd face-to-face customer service; Elizabeth House (max 40 people); Virtual Cabinet & Planning; Review key work programmes (e.g. growth / WorkSmart)

## August

**Recovery phase;** Economic Recovery work; Vulnerability work; Non-critical services phased return; Place-based management with some sharing; Ltd face-to-face customer service; Elizabeth House (max 40 people); No committee meetings

## October

**Recovery phase;** Economic Recovery work; Vulnerability work; All non-critical services returned; Place-based management with some sharing; Shared CMT oversight; Ltd face-to-face customer service; Elizabeth House (increased use); Full virtual committee cycle; Interim Corporate Plan changes

## December

**Normalisation phase;** Economic Recovery work; Vulnerability work; All non-critical services returned; Place-based management with some sharing; Shared CMT oversight; Full face-to-face customer service; Elizabeth House (full use); Full committee cycle with Social distancing

## February

**Completion phase;** Economic Recovery work; Vulnerability work; Full service; Shared Management; Elizabeth House (full use); Full committee cycle

2020  
2021