

# Delivering for Breckland...



Since lockdown on March 23rd 2020 we have:

been fully operational with all critical services including: waste, housing, and environment protection.



61,000

household bins have been collected each week



11,000

garden bins have been emptied each week

#teamwork

95%



of our staff have been working from home to maintain services for our community

assisted

3,500



people via our customer contact centre

Over

175

food businesses have been supported in supplying take-away food in a safe way



We have determined

182

planning applications



Provided all

rough sleepers



in Breckland with temporary accommodation since the start of the pandemic



# Supporting

businesses in Breckland...

Around

80%

of businesses eligible for support have come forward to receive a grant, and work continues to encourage the rest to engage



We have processed

£23.7m

in business grants to 2,112 businesses

We have reduced

747

business rates to zero %...

at a cost of

£13.6m



# Caring for

our community in Breckland...



3,400

household welfare check telephone calls were made to vulnerable Breckland residents

Open



days-a-week 8am-8pm,

responding to residents with emergency needs

We've been delivering around



food parcels each week to residents in need